

# User Manual for Future Call Talking Caller ID Box with Call Blocking FC-0215



## USER MANUAL

- Please follow instructions for repairing if any otherwise do not alter or repair any parts of device except specified.

## IMPORTANT SAFETY INSTRUCTIONS

Before using your talking caller ID box with call blocking, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons including the following:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid or Aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall causing serious damage to the product.
6. Slots and openings in the enclosure and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, sofa, rug, or another similar surface. This product should never

be placed near or over a radiator or heat register. This product should not be placed in a built-in installation unless proper ventilation is provided.

7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.

8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it.

9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.

11. Do not disassemble this product, but take it to a qualified service technician or service center when repair work is required. Opening or removing covers may expose you to voltage or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

12. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:

A. When the power supply cord or plug is damaged or frayed.

B. If liquid has been spilled into the product.

C. If the product has been exposed to rain or water.

D. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation.

E. If the product has been dropped or the enclosure has been damaged.

F. If the product exhibits a distinct change in performance.

13. Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.

14. Do not use the telephone to report a gas leak in the vicinity of a leak.

15. Never install telephone wiring during a lightning storm.

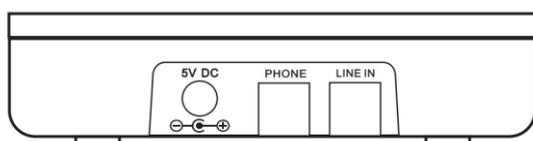
16. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.

17. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.

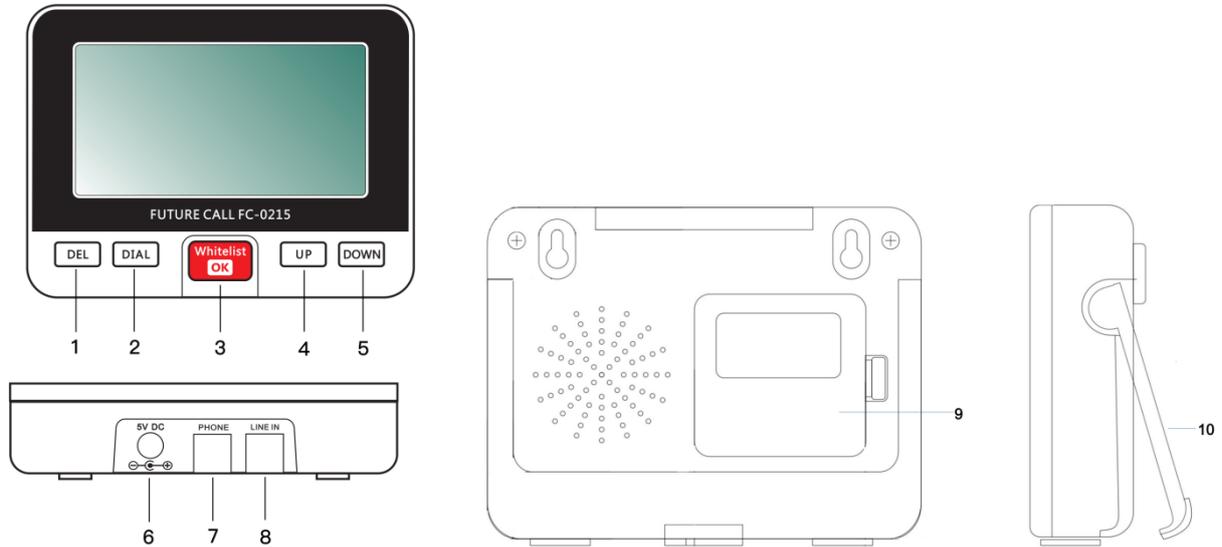
## Installation

1. Please plug in the 5 VDC AC adapter before using this product.

2. Please plug in the line cable from the wall jack into the **LINE IN** socket. You can now plug your Telephone into the **PHONE** socket but this is optional.



# SAVE THESE INSTRUCTIONS



1	Delete key	6	DC Socket (5V) 
2	Dial/ Confirm key	7	Phone Socket
3	White-list key	8	Line Socket
4	UP	9	Battery Slot
5	DOWN	10	Desk Bracket

## Function description:

1. FSK single data and compound data TYPEI, TYPEII, compatible with receiving both data, comes with call waiting function.
2. LCD can display 13 digits and 11 numbers.
3. **Two languages:** English and Spanish; English set as default.
4. **Caller ID Functions:**
  - (1) Support call back function for incoming numbers in US;
  - (2) Deletion for Incoming call records and full deletion function;
  - (3) Reviewing incoming calls records, quick review function;

- (4) 99 groups of incoming calls;
- (5) 50 groups of white-list numbers, recording for the name in the white-list.
- (6) Talking the name or numbers when the calls come in.
- (7) icon Indications on the LCD for new incoming calls, Voice mail, Low Battery, AM-PM, RPT, and VIP.

#### **5. Dialing System: DTMF**

#### **6. Back light Function:**

8 seconds back light for ringing, keys operation, and phone pick up & hang up. The back light will turn off after 8 seconds if no more operation is done.

#### **7. Clock System:**

12-hour real-time clock display and setting function, month and day format. (Not year)

#### **8. LCD Contrast:**

5 Levels of contrast settings, 4<sup>th</sup> level set as default.

#### **9. Saving information when the power down:**

When there is no external power supply, it enters the STOP mode, keeping the information from being lost.

#### **10. Talking the numbers when white-list call comes in.**

The white-list calls with name recording can talk the names 0-5 times, if someone sets it to “0” the speaker will keep silence and will not say any names or numbers until it is set back to 1-5. Calls not in the white-list will only talk the numbers if the block function is OFF.

### **Functions & Operation**

1. **Note:** Please use the AC adapter before using this product. Once you plug in the adapter or put in batteries, the LCD will show “Welcome to Future Call Model FC-0215 + Version number in page-turn display, and back to normal display in 5 seconds.
2. **Back to default setting.** Hold and press DEL key first and then plug in the adapter or put in batteries. The LCD will show “LOAD DEFAULTS” and then after 3 seconds it will show the word “DONE” on the LCD. Now you can release the DEL key, the box is back to default setting, then the LCD will show “Welcome to Future Call Model FC-0215 + Version number” in page-turn display, and back to normal display.

3. **Battery Notice:** We suggest to use 4 Alkaline batteries type AAA 1000mAh as backup power for normal use. Batteries will last about 3-4 days if there's no power from the AC adapter. When the batteries are in low power mode, you will see a low battery icon showing on the LCD, which means you need to change the batteries as soon as possible.

## 2.1. Menu Setting:

### 1) Language settings:

Press DIAL key to enter main menu setting, the LCD will show: "Set Language", press DIAL again to confirm and enter the language option. The LCD will show "English", press "UP/DOWN" to choose the language you want, then press DIAL to confirm. Press UP/DOWN to choose other menu settings or choose "Exit Options" then press DIAL key to exit.

### 2) White-list Setting:

After pressing **DIAL** key to enter the main menu, press UP key **just once** the LCD will show "**Store Number**", press **DIAL** key to confirm and enter into the white-list setting, The LCD will show "**Input Number**", **after one second** press **UP/DOWN** keys to choose the digit, you want to store. Press **DIAL** key to confirm the digit, and continue this process until you have set all digits of the telephone number you wish to store (If you have stored a digit by mistake, use the **DEL** key to delete the digit). Once you finished to store the number, If you would like to just add this number **without** giving a name recording, just push **red OK key** to save this number into the white-list and the LCD will show "**SAVED**"; If you would like to add this number **with** a name recording, please push **DIAL** key again the LCD will show the word "**Recording**", start the recording immediately. Please note you can only record for 3 seconds and please note when recording the name there must be silence no background noise, No AC, Fans, TV etc. Once the recording is done, it will play it back to you automatically.

**Note:** You must set the numbers from left to the right.

### 3) LCD Contrast Adjustment:

After pressing **DIAL** key to enter the main menu, press the UP key 2 times, the LCD will show: "LCD Contrast", press the DIAL button to confirm and enter the LCD contrast adjustment setting. The LCD will display: "**Contrast 4**", press the UP/DOWN button to select the contrast setting. After the setting, press the DIAL key to confirm. The LCD display will show "Area Code". Press UP/DOWN to choose other menu settings or choose "**Exit Options**" then press DIAL key to exit.

#### 4) Area Code Setting:

After pressing **DIAL** key to enter the main menu, press the **UP** key for **3 times** until the display shows "**Area Code**", press **DIAL** key to confirm and enter the Area Code Menu Setting. The LCD will display "Area Code", press **UP/DOWN** keys to select the first digit of the local area code and press the **DIAL** key to confirm and skip to the next digit. After finishing the setting, press **DIAL** key to confirm and return to the "**Set Voice**". Press **UP/DOWN** to choose other menu settings or choose "**Exit Options**" then press **DIAL** key to exit.

**Note:** You **must** set the area code 3 digits to the area code of the line the caller ID box is connected to. E.g., If your phone number is 480-759-2255 your area code must be set to 480

**Note:** All 3 digits local area codes must be set from left to the right;

#### 5) Voice Setting for white-list numbers.

After pressing **DIAL** key to enter the main menu, press the **UP** button **4 times**, the LCD will display: "**Set Voice**", press the **DIAL** button to confirm and enter the Voice Setting. The LCD will display: "Set Voice 0", press **UP/DOWN** key to select 0-5, "0" means turn off talking numbers/names, and this unit will keep silence whenever calls come in and if you're looking over the white- list or call records. 1-5 means the times of talking the names when you receiving the incoming calls. After the setting done, press **DIAL** key to confirm and return to the '**Set Time and Date setting**' Press **UP/DOWN** to choose other menu settings or choose "**Exit Options**" then press **DIAL** key to exit.

**Please note:** This will only work for the numbers with a name recording in the white-list, if there's a number in the white-list without giving a name, then it will talk this number only one time when the call comes in.

#### 6) Date and Time Setting:

After pressing **DIAL** key to enter the main menu, press the **UP** key **5 times**, the LCD will display: "**Set Time/Date**", press the **DIAL** button to confirm and enter the date and time setting, the LCD will display: "**TIME/DATE**", hour is flashing, press the **UP/DOWN** button to select the hour, press **DIAL** key to confirm and enter the minute setting. The adjustment sequence is hours, minutes, month and day. After finishing the setting, press **DIAL** key to confirm and return to the "**SET BACKLIGHT**" Press **UP/DOWN** to choose other menu settings or choose "**Exit Options**" then press **DIAL** key to exit.

**Note:** The time and date will automatically set up itself on the first incoming call.

#### 7) Back light Setting:

After pressing **DIAL** key to enter the main menu, press the **UP** key **6 times**, the LCD will display: "**Set Backlight**", press **DIAL** key to enter and then press **UP/DOWN** key to choose **ON or OFF** to turn

on or off the backlight. After finishing the setting, press **DIAL** key to confirm return to the “**Block setting**” Press **UP/DOWN** to choose other menu settings or choose “**Exit Options**” then press **DIAL** key to exit.

## 8) **Block Setting:**

After pressing **DIAL** key to enter the main menu, press the **UP** key 7 times, the LCD will display: “**Block**”, Press **DIAL** key to confirm, and then press **UP/DOWN** to choose ON or OFF to turn on or off the block function. After finishing the setting, press **DIAL** key to confirm and return to the “Exit Option” Press **UP/DOWN** to choose other menu settings or choose “**Exit Options**” then press **DIAL** key to exit.

**Note:** When a nonwhite-list call comes in, the phone will ring just once and then stop the calls automatically. If there are a few phones which are connected on the same line in parallel, the box will stop all the phones on the same line from ringing, not only the phone that is plugged into the box itself.

## 9) **Exit to the menu:**

After all the settings are finished, choose the menu “**Exit Options**”, press **DIAL** to exit.

## 2.2. **Caller ID Function:**

### 1. **Save the caller IDs and display:**

(1) Display after receiving an incoming call:

After receiving a group of new incoming calls, the incoming call number will remain displayed on the LCD for 10 seconds. During this period, after receiving a new ring tone, it will continue to display for 10s and the ‘**New Call**’ icon will be displayed at the same time.

(2) Incoming call information storage:

Caller information will save caller ID numbers, names, call time, and icon of new calls.

(3) Records of calls:

Caller information will be recorded in order, when the storage is full, the latest call records will replace automatically the oldest calls.

(4) Cancellation of new call records:

After the new call record is reviewed, the new call icon will be no longer be displayed; after the call is received and the handset is picked up, the new call icon will be no longer displayed as well.

(5) **How to handle Repeated incoming calls and repeated new calls icon:**

When a new caller ID number is the same as the previous old caller ID number from the call records, then the call record for the previous one will be replaced by the recent call; If the previous caller ID number is a new incoming call, then the RPT icon will be lit up. When you are looking over the RPT numbers, the RPT icon will not disappear, when there is a new caller and this number is the same as the RPT numbers, then the RPT icon will disappear, as the RPT icon will light up only when the new incoming call comes in.

## 2. Reviewing the Call records:

Press the **DOWN** key to view the incoming calls from the last group, press the **UP** key to view the incoming calls from the first group, if there is no information, it will display "**NO CALLS**", and between the first group of records and the last group of records, it will display "**END OF LIST**".

## 3. Delete the caller information and full deletion.

(1) Delete a group of incoming calls:

In the off-hook or on-hook state, press the **UP** or **DOWN** key to select the call you want to delete, press the **DEL** key once, "**Delete?**" is displayed on the screen, press the **DEL** key again to confirm and delete the group of incoming calls. The LCD displays the next incoming call, If you don't want to delete, you can press **UP/DOWN** to exit and continue to check.

(2) Delete all incoming calls:

In the off-hook or on-hook state, press the **UP/DOWN** key to display any incoming call, press and hold the **DEL** key for **3 seconds**, the display changes to "**DEL ALL CALLS?**", press the **DEL** key again to display "**NO CALLS**", all the memories will have been deleted.

## 4. Save the Incoming call number to the whitelist:

In the on-hook state, press the **UP** or **DOWN** key to display any incoming call, and press the red **OK** key (Add to the Whitelist key) to get this number into the white-list, press **DIAL** key to confirm and enter "**Recording...**" to start the recording, please note you can only record for 3 seconds and please when recording the name there must silence no background noise, No AC, Fans, TV etc. Now the name recording is set! Please note just push **OK** key to save this number into whit-list directly if you don't need a name recording for this number.

**How to delete a number in the white-list?** Push the red **OK** key to enter the white-list, and use **UP** and **DOWN** key to find the number that you want to delete, push **DEL** key once and the LCD shows "**Delete?**", press the **DEL** key again to confirm and this number is deleted. And if you want to delete all the numbers in the white-list at one time, then hold and push **DEL** key for 3 seconds the LCD will show "**Del All Calls?**", push the **DEL** key again to display "**NO CALLS**", all the numbers from white-list have

been deleted now.

## 5. Call Waiting (CW) Function:

When you are talking on the 1st call, on handset or speaker mode, and the 2nd call is calling, you can hear a beep sound and the number from the 2nd call will show on the LCD, press **flash** key to answer the 2nd call and then press the **flash** key again to get back the 1st call. (Note: the number from 2<sup>nd</sup> call will show on LCD even it's from white-list or nonwhite-list)

**Note: The call waiting function in this unit will not work well when using a telephone without call waiting function and also not supported by your telephone provider.**

## 6. Call back the calls records:

### On-hook state:

1. Use **UP/DOWN** to select the numbers you want to call back, press **DIAL** key to confirm the number, and pick up the handset of the phone, it will then dial out automatically the number.
2. There are only three situations where you can adjust the number to call back: the number is 10 digits; the 7-digit local number shows that the 3-digit area code has been filtered out; the 7-digit local number shows that the long-distance number 1 and the 3-digit area code have been filtered out. By pressing the DIAL key, the number will be adjusted according to the following conditions:
  - (1) The 7-digit, local number, which also displays the 3-digit area code or the 7-digit local number that has been filtered out, and the long-distance number 1 and 3-digit area code that have been filtered out: Press the **DIAL** key **once**, the LCD displays the 7-digit number, and press the **DIAL** key again the LCD displays 10-digit number, press **DIAL** key again, LCD displays 11-digit number. When you see the number, you want to dial, pick up the handset of the phone and it will dial out automatically the number displayed.
  - (2) For a 10-digit number displayed on the LCD, press the **DIAL** button once, the LCD displays 11 digits, press the **DIAL** button again, the LCD displays 10 digits, and press the **DIAL** button again, the LCD displays 7 digits. When you see the number you want to dial pick up the handset of the phone and it will dial out automatically the number displayed.
  - (3) **Note:** You **must** set the area code 3 digits to the area code of the line the caller ID box is connected to. E.g., If your phone number is 480-759-2255 your area code must be set to 480

## 7. Indication for new incoming calls:

a) When there is a new call record, in the on-hook state, the back light will be lit for 10 seconds, and the new call icon on the LCD will light up; after the new call record is reviewed, the new call icon will disappear.

b) Note:

After the incoming call is received and the handset is picked up, the new incoming call icon will disappear.

## **8. Talking the names when the calls come in:**

A). You can set the talking times on menu setting when the calls from the white-list come in;

It will only talk the numbers, **NOT** the name, when the call is not in the white-list.

B). There is a preprogrammed 10 second announcement for an incoming call that is not in the white list. After the announcement the call will be disconnected.

## **9. Voice Mail:**

**a) There is an icon on the LCD for Voice mail.**

**b) Function:**

To use the voice mail function, you must apply for this service at your local telephone company

1) If the voice mail message is sent after the ring tone, the message can be received. The mailbox icon on the LCD will be lit. In the on-hook state, the mailbox icon will be flashing. The time period is about 200MS every 2 seconds.

2) After checking the mailbox, the telephone company will send a clear signal, and the mailbox icon will disappear. Alternatively, after receiving this signal; you can also delete the mailbox icon manually: when there is a voice mailbox prompt, press and hold the **DEL** key for 3 seconds, the LCD will display: **MSG WAITING OFF**, the voice mailbox record will be cleared.

## **10. Back light function:**

The back light will come on if there is an incoming ring, key operation, and parallel machine pick-up or hang-up operation, it will stay on for 8 seconds. If there is no operation within 8 seconds, then the backlight will turn off.

## CONSUMER INFORMATION

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: If requested, this number must be provided to the telephone company.

The applicable jacks (i.e., RJ11C) for this equipment are provided in the packaging with each piece of approved equipment. The jacks are certified by Universal Service Order Codes (USOC).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line.

Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call.

In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.

[For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US: AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment FC-0215 causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you experience trouble with this equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Please follow instructions for repairing if any (e.g., battery replacement section); otherwise, do not alter or repair any parts of device except specified.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment FC-0215 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**SERVICE:** According to FCC regulation. This equipment which has been certified and registered by the FCC, may only be repaired by authorized person, the FCC certification may be voided. Should you encounter any problems, please call the FUTURE CALL LLC.

Toll-free Customer Hotline for assistance:

**1-888-934-CALL, Monday - Friday between the hours of 9:00 am - 6:00 pm PST**

For general inquires, you can E-Mail to [help@future-call.com](mailto:help@future-call.com) or visit our website at [www.future-call.com](http://www.future-call.com)

**FOR WARRANTY AND OUT-OF WARRANTY SERVICE:**

You may call our toll-free hot line on 1-888-934-CALL (1-888-934-2255) 9AM-6PM PST or E-mail to [help@future-call.com](mailto:help@future-call.com)

**QUESTIONS?**

**STOP...doesn't take unit back to the store.**

**LOOK...for the toll-free "help" telephone number.**

**LISTEN... as our experts talk you through the problem.**

For immediate answers to your questions regarding operation, missing parts or installation call:

**FUTURE CALL LLC**

**HOTLINE & E-MAIL AT:**

**1-888-934-CALL & [help@future-call.com](mailto:help@future-call.com)**

**LIMITED WARRANTY AND SERVICE**

FUTURE CALL LLC. warrants this product to be free from defective materials or factory workmanship and will replace or repair this unit or any part thereof, except batteries, if it proves to be defective in normal use or service within 90 days from date of original purchase. Our obligation under this warranty is the repair or replacement of the defective instrument or any part thereof, except batteries. This warranty will be considered void if unit is tampered with, improperly serviced, or subjected to misuse, negligence or accidental damage. There are no other express warranties other than those stated herein.

This warranty gives you specific legal rights, and you may also have other rights which varies from state to state. TO OBTAIN SERVICE PLEASE E-MAIL US ON [help@future-call.com](mailto:help@future-call.com) OR CALL US TOLL FREE 1-888-934-CALL 9AM-6PM PST (1-888-934-2255). IF THE UNIT IS UNDER WARRANTY PROOF OF PURCHASE MUST BE PROVEN.