



“Getting to know you”

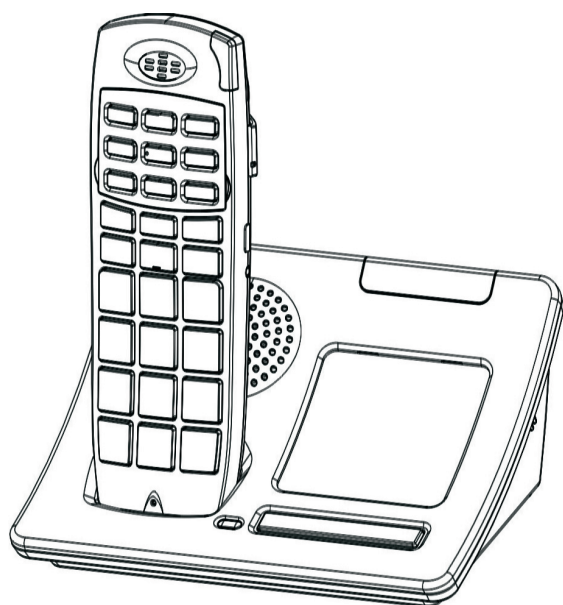
Serene CL-30

Loud and Big button Talking Cordless Phone
Training Manual

CL-30 targeted User Groups

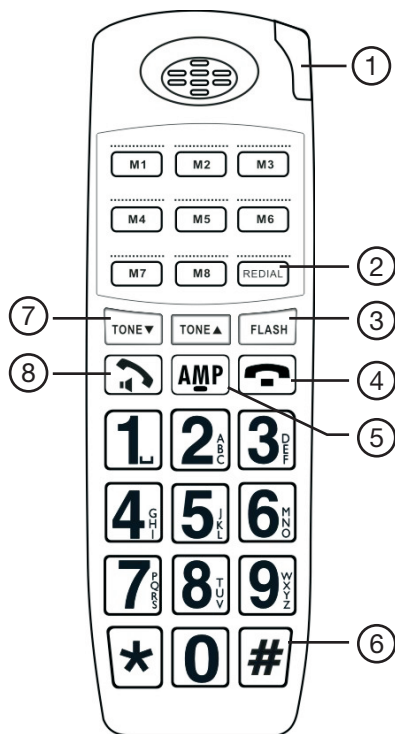
- People with low vision
- People with low to moderate hearing loss
- People with mobility impairment
- People just wanted a simple cordless that they can hear and see well

Main Feature Overview



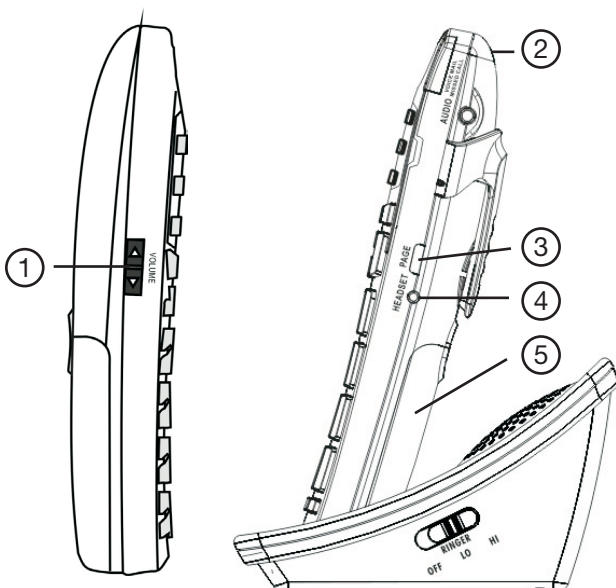
- 40+ dB (100 times) amplification
- Tone control for speech clarity
- Talking Caller ID (no display)
- Talking key pad
- Large back-lit buttons
- 8 one-touch speed dials

Controls-Handset Front



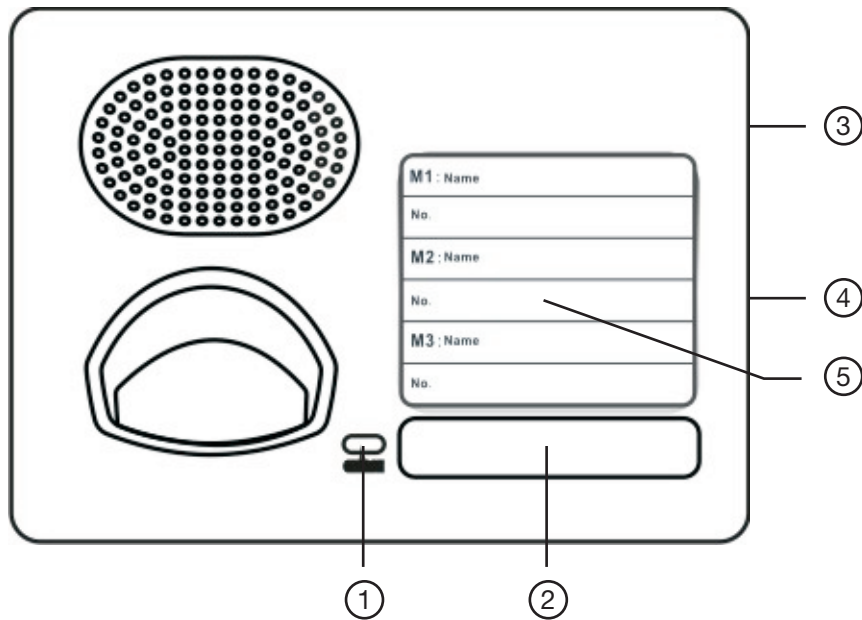
1. Voice mail/missed call indicator
2. To redial the last dialed number. Or, during memory programming, press this to insert a pause in between numbers
3. Press to receive a waiting call
4. Press to hang up. Or, press and hold to turn on/off the power of handset
5. To turn amplifier on (lights up) or off
6. Press and hold to turn on/off "Do-not-Disturb" (no ringing on handset)
7. Press to adjust Tone setting up or down
8. Press to receive call. Or, while on line, press again to turn on speaker phone

Controls ---Handset sides & back



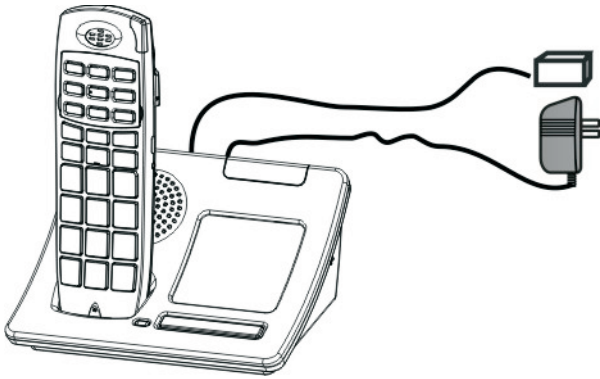
1. Volume up or down
2. Lanyard anchor (lanyard available)
3. Press to page other handsets
4. Jack for headset
5. Battery compartment (Auto Amplifier On/Off, Talking CID & Keypad On/Off & English or French voice selection switch inside)

Controls--Base



1. Handset charging indicator
2. Page button to page all handsets
3. Back-up battery compartment (underneath)
4. Ringer volume control (Side)
5. Phone directory

Connection & Battery Installation







- Connections
- Rechargeable AAA batteries in handset (included)
- Rechargeable AAA batteries (not included) in base as power back-up. These batteries can be used in handset as back-up if needed.



Out of the box feature settings

- Auto Amplifier On/Off: Off
- Talking Caller ID & Key-pad On/Off: On
- Talking Voice: English
- Speakerphone volume: Level 3 (of 5)
- Handset volume: Level 2 (of 5)
- Tone control: setting 2 (of 4)
- Ringer volume in base: Hi






Making a call from key pad

1. Enter the desired number on key pad
2. Press  to dial out. Or, press  again to turn on the speakerphone
3. Press  to hang up
4. To redial the last called number, press  to get on line, then press **REDIAL**


Answering a call

1. Press  to talk. Or, press it again to turn on the speakerphone
2. Press  to hang up



Adjusting Handset Volume

1. While on line, press volume   on the side of handset to increase or decrease volume; it beeps when it reaches its limit
2. If louder volume is desired, press  to turn on (or off) the Amplifier; it lights up when On. If needed, press volume   again to adjust
3. When you hang up, it will reset to the last volume level setting and turn off the Amplifier (unless Auto Amplifier is set to On)




Auto Amplifier On/Off

- Auto On = Amplifier comes on automatically whenever you are on line
- To select, set the “AUTO-AMPLIFIER” switch in the battery compartment to either On or Off
-  lights up whenever the amplifier is on


Adjusting Speakerphone Volume

1. While on speakerphone mode, press volume   to increase or decrease volume
2. The Amplifier and Tone setting are not effective at the speakerphone mode



Adjusting Tone Control

1. While on line and with Amplifier On ( lights up), press  or  to select a tone setting for best speech clarity
2. When you hang up, it retains the last Tone setting



Programming/Dialing from Speed Dial Buttons

1. To program a number---while off-line, enter phone number on key pad
2. Press and hold the disired memory button (M1-M8) until it beeps to save
3. To speed dial--while off line, press the desired memory button (M1-M8), then press  to dial



Programming/Calling your Emergency Contact in M1 (NOT for calling 911)

1. To program your emergency contact number---while off line, enter the phone number and then press  till it beeps
2. To call your emergency contact---just press . It will dial and turn on the speakerphone automatically so you can talk hands-free
3. For real emergency, call 911

Receiving a Call Waiting

1. While on line, press  to receive a waiting call and put the current call on hold
2. Press  again to return to the call on hold

Using Voice Mail/Missed-call Indicator

1. Blinking flasher means that there are voice mail messages waiting (paid service from your phone company) or that you have missed a call
2. To check voice mail, press  to get on line. If you hear a stuttered dial tone, that means you have messages waiting. Call your phone company voice mail (a paid service) to retrieve all un-heard messages and the blinking will stop. Blinking will continue as long you have un-heard messages
3. If there is no voice message (no stuttered dial tone), that means you have missed a call only. To clear blinking, press and hold  for 5 seconds




To turn off Talking feature

1. Open battery compartment
2. Slide TALKING CID & KEYPAD switch to the Off position. This will turn off the talking voice of Caller ID and key pad

Useful CL-30 facts

- Talking distance: up to 300 ft from base in an average house
- Talk time: up to 6.5 hours
- Stand-by time: 80 hours
- Time required to charge handset: 8 hours
- Base back-up battery talk time: 4 hours continuous
- Battery for handset/base: rechargeable AAA size, inter-changeable between handset and base use
- Extra handsets (Model CL-30HS: up to 5, sold separately

Common FAQ

1. How can I turn off the “talking” voice?
Just set the “talking” selection switch to Off in the battery compartment.
2. Can I change the voice level of the talking caller ID?
Yes, while the phone is ringing, press volume   to increase or decrease the talking volume.
3. What if I don’t have CID service?
No problems, the phone will just not enunciate any caller ID info, everything else will operate as usual.
4. What if I want the amplifier on every time I use the phone?
Just set the Auto-Amplifier switch in the battery compartment to the On position.
5. How do I set the phone so that it is not too loud for the others?
Set the Auto-Amplifier in the battery compartment to Off. Press  button to turn on the amplifier when needed.
6. What if I wear T-coil hearing aids?
Turn on the T-coil in your hearing aids and talk normally.
7. What if I don’t install back-up batteries?
We strongly suggest that you do so; that way, your phone will be 100% operational even when there is a power outage. If not, your phone will not be operational in case of power outage.
8. How long will the back-up battery work?
It will give you up to 4 hours of continuous talk time.
9. Why is the handset blinking?
That means you’ve missed a call or there is a voice mail message waiting for you.
10. What is that beeping sound?
The handset beeps when you put it in the cradle for charging.

Trouble shooting CL-30

- Charge indicator on base does not light up--Jiggle handset to improve contact
- No talking Caller ID—call your phone company to check on the Caller ID service
- No dial tone--check for secured connection of AC adapter and phone line
- Handset does not ring--low battery, or it is in Do-Not-Disturb mode, or the handset power is off
- Blinking flasher on handset--you have missed a call or there is a voice mail message waiting

Toll free Help Line

- (866) 376-9271
- 9AM to 6 PM, Monday-Friday, Pacific Standard Time
- Staffed with live customer service representatives