

# Geemarc Ampli600



**geemarc**

**Caution:** This telephone product is specifically designed for people with hearing difficulties and is provided with a handset earpiece volume control for individual requirements. Due care must be taken by all users that the handset earpiece volume control is set to the lowest level acceptable by each respective user. Care should therefore be exercised to ensure that any new users are familiar with this requirement.

English

Español Français

# CONTENTS

<b>CONTENTS</b>	2	<b>REMOTE MONITORING</b>	
INTRODUCTION		Remote Audio Monitoring	26
Unpacking the Ampli600	3	Activate Remote Audio Monitoring	26
<b>INSTALLATION</b>		Setting the Remote Audio	
Setting Up	4	Monitoring Access PIN Code	27
Wall mount installation	5	Using Remote Audio Monitoring	27
<b>DESCRIPTION</b>	6-10	<b>OPTIONAL ACCESSORIES</b>	
<b>SETTINGS</b>		Headset	29
Ringer Volume	11	Neckloop	29
Ringer Tones	11	Shaker	30
Alarm & Ringer Settings	11	<b>VOLUME AND TONE</b>	
Dialling Mode	12	Sending Level Adjustment	31
Date/time format & setting	13	Receiving Level Adjustment	31
Language Setting	14	Handset Amplifier	32
Screen Contrast Adjustment	15	<b>PHONEBOOK</b>	
Auto On Hook	15	Create a Phonebook Entry	33
Auto screen Sizing	16	Create and Entry from the	
Area & LDS Code Setting	17	Caller Display Log	34
<b>USING THE TELEPHONE</b>		Make a Call from a Phonebook Entry	35
Answering a Call	18	Delete a Phonebook entry	35
Making a Call	18	Modify a Phonebook Entry	36
Switching between Speakerphone		<b>CALLER DISPLAY</b>	37
and Handset	19	Use a Number from the	
Call Time Counter	19	Caller Display log	38
Last Number Redial	19	Delete a number from the	
Recalling Recent Numbers	20	Caller Display Log	38
Deleting Recent Numbers	20	Delete all Numbers from the	
Mute function	20	Caller Display Log	39
Flash	21	Call Waiting	39
One Touch Memory Keys	22	<b>NEW CALL/MESSAGE LED</b>	40
<b>EMERGENCY CONTACT</b>	23	Message Waiting LED	40
Create Emergency Contact SOS		<b>TROUBLESHOOTING</b>	43
Numbers	23	<b>SAFETY INFORMATION</b>	44
Create the Emergency Message	24	<b>REGULATORY COMPLIANCE</b>	45
Play the Emergency Message	25	<b>GUARANTEE</b>	48
Using the Emergency Contact			
Telephone	25		
Testing the Remote Band	26		
Change the Remote Band Battery	26		
Cancel and Emergency Contact Call	26		

# INTRODUCTION

Congratulations on purchasing your AMPLI600 telephone.

This is a multifunction telephone which offers features such as hands free use, phonebook and caller display\*. It also has the added benefits of send and receive amplification. There are two emergency features – the first allows you to call emergency contacts either using a remote band or with one touch of a button on the base. The other feature is called remote audio monitoring, this allows your contacts to call and speak to you without the need for you to pick up the phone. Both feature are very useful in times of emergency.

Its is important that you read the instructions below in order to use your AMPLI600 to its full potential. Keep this user guide in a safe place for future reference.

\*To use the caller display facility, you must subscribe to your network provider's caller display service

**CAUTION:** This telephone product is specifically designed for people with hearing difficulties and is provided with a handset earpiece volume control for individual requirements. Due care must be taken by all users that the handset earpiece volume control is set to the lowest level acceptable by each respective user. Care should therefore be exercised to ensure that any new users are familiar with this requirement.

## Unpacking the Ampli600

When unpacking the telephone, you should find the following in the box:

- 1 Telephone base unit
- 1 Telephone handset
- 1 Handset curly cord
- 1 8 inch short telephone line
- 1 6ft telephone line cord
- 1 AC Adapter
- 1 Screwdriver
- 1 Wall plate adapter
- 1 User guide

# INSTALLATION

## Setting Up

Connect the curly cord and the handset.

Remove the screw of the battery compartment using the screwdriver provided and open the battery compartment.

Insert 4 good quality alkaline batteries (AAA size, 1.5V type, not supplied) into the battery compartment located on the base of the telephone.

Note : Do not use rechargeable batteries. Do not put batteries into the household rubbish, pay attention to battery regulations regarding battery disposal.

Replace the battery cover.

## **Desk Installation**

Connect the 6ft line cord to the jack located at rear of telephone then connect the plug to the telephone wall socket.

Connect the power supply to the jack located on the back of the telephone then plug into the wall socket. Please choose a socket near your telephone socket to enable you to unplug the mains power quickly in case of a problem.

Lift the handset; if there is a dial tone, the telephone is ready for use. If there is no dial tone, check that everything is plugged in as described above.

**Note: Mains power is required to power the multifunction features of the telephone. Fit 4 x AAA sized batteries in order to save and use stored numbers in case of power failure. Without mains or battery power, the telephone can still be used to answer calls or to manually dial out calls but all stored numbers will be lost.**

# INSTALLATION

## Wall Mount Installation

Slide the handset hanger bar out and rotate it 180 degrees. Slide it back into place. The hook will now point up. This ensures the handset will not fall out of the cradle when it is mounted on the wall.



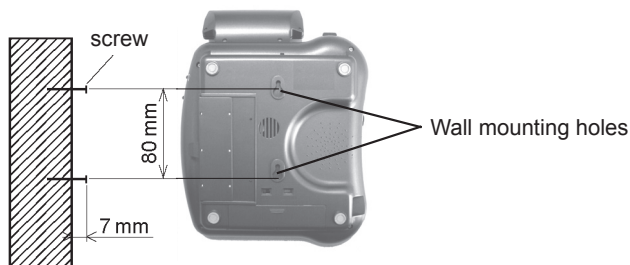
Plug the 8in short phone cord into the telephone jack on the AMPLI600, now run the phone cord under the wall plate adapter and through the opening. Insert the Wall Plate adapter. Hold it so that the raised mounting pins line up with the phone's keyholes on the AMPLI600. Once the holes are lined up, push the wall plate adapter in towards the AMPLI600 and then slide the plate upwards until it is securely placed on the phone.

Once the Wall Plate adapter is installed, plug the 8 inch short cord into the jack on the wall.

Holding the phone slightly above the mounting screws on the wall jack, push the phone against the mounting screws so they are hooked into upper and lower key-hole slots on the back of the phone. Slowly slide the phone down until it snaps into place.

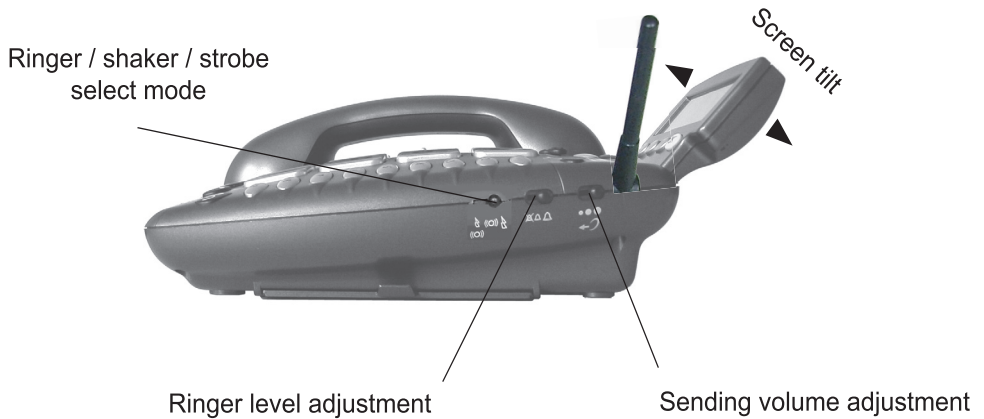
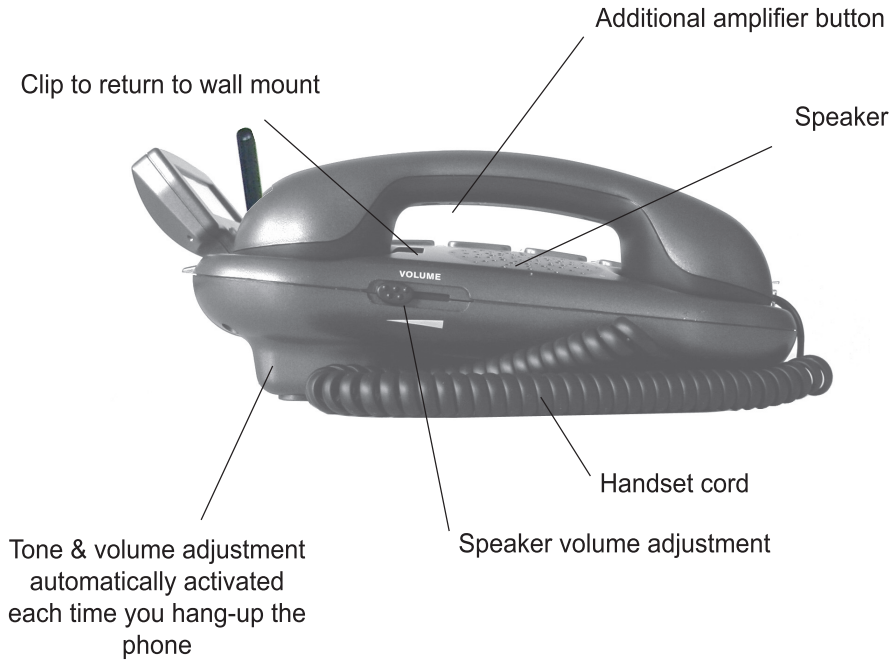
Connect the handset curly cord to the handset and the other end to the telephone.

Lift the handset, if there is a dial tone, the telephone is ready for use. If there is no dial tone, check that everything is plugged in as described above.



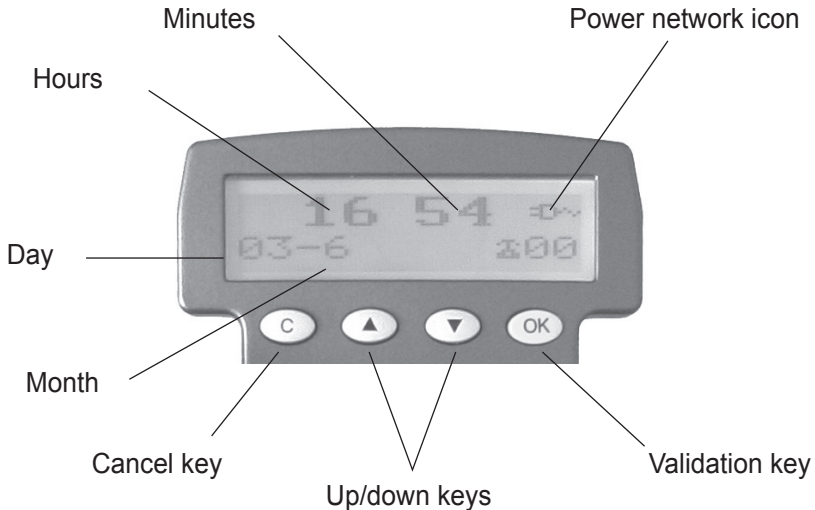


# DESCRIPTION



## DESCRIPTION

### Screen example (On hook position)



OK button is used to confirm action or a choice on the screen.

▲ ▼ “UP / DOWN arrow” buttons are used to highlight or scroll through the menu.

C button is used to cancel or confirm an action/entry or clear a stored Caller ID call.



## DESCRIPTION

### Screen display

Your CL600 has a screen with different icons which help you to use the telephone.



The telephone is supplied by battery + battery indicator



The telephone is powered by AC adapter.



Memory storing is required.



Screen contrast level.



“Mute” is activated.



Speakerphone is activated.



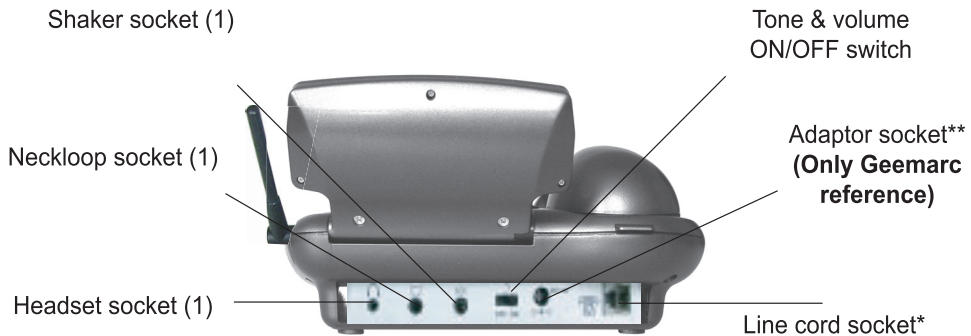
Precede the CID call record number.



To show new records.

# DESCRIPTION

## Rear Connection



(\*) Classified TNV-3 according to EN60950 standard.

(\*\*) Classified „hazardous voltage“ according to EN60950 standard.

**Important: Only Adaptor with Geemarc reference can be connected to the CL600 sockets.**

(1) Optional accessories

# SETTINGS

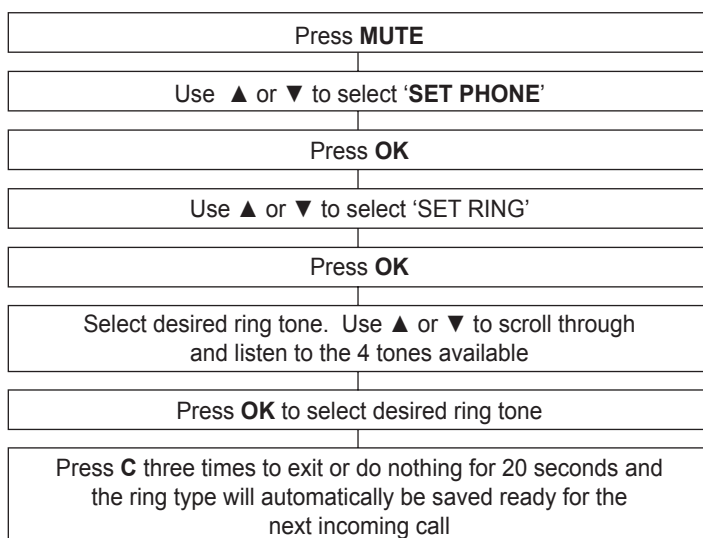
## Ringer Volume

The ringer volume can be adjusted as high as 95 +dB.

A switch located on right side allows the ringer to be switched to OFF, LOW, HIGH.

Your telephone comes with the ringer switched to 'High'.

## Ringer Tones



## Alarm and Ringer Settings

A 3-position switch located on the right side of the phone allows the settings below:



Ringer and strobe flash are activated (Normal Setting)

The other two settings are only effective when an optional vibrator pad has been added.



Ringer, shaker and strobe flash are activated

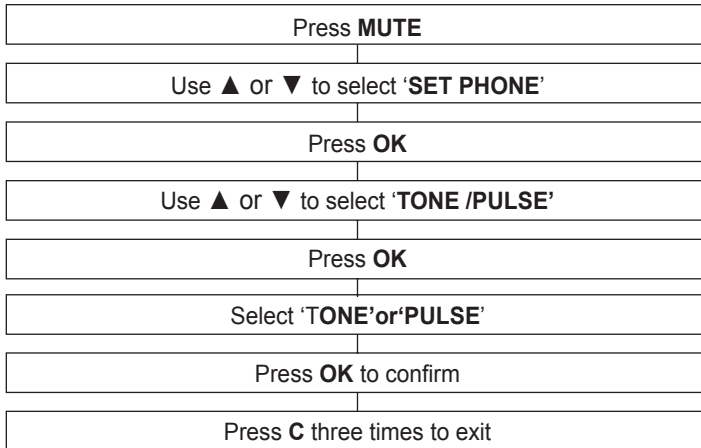


Ringer and shaker are activated

# SETTINGS

## Dialling Mode

The Tone/Pulse is factory pre-set to Tone (Tone). In the US, all telephone exchanges now use Tone dialling. If your phone does not dial out, it is probably being used from an older private switch-board (PBX). In this case, the Tone/Pulse setting must be moved to Pulse (Pulse).

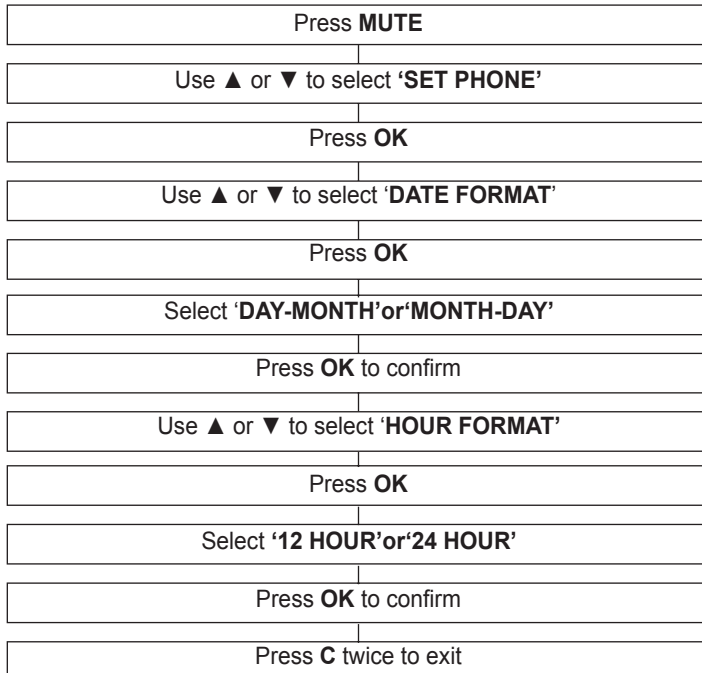


# SETTINGS

## Date / Time Format and setting

### Format

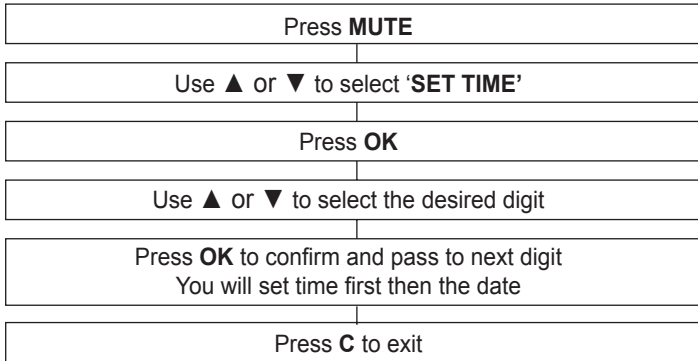
You can choose between Day-Month or Month-Day , and between 12h-24h



# SETTINGS

## Setting Time/date

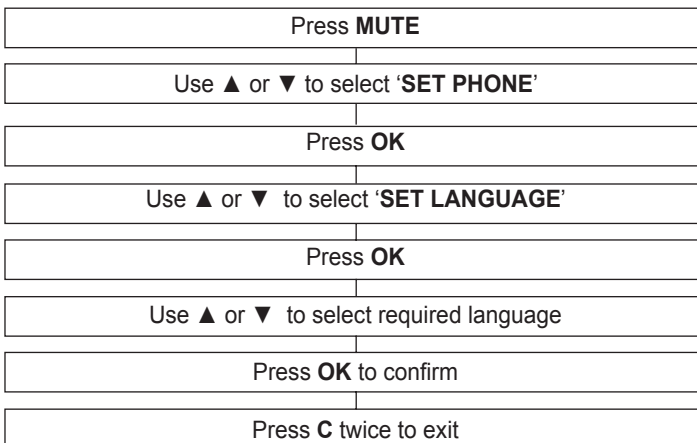
If you subscribe to Caller Display, these parameters will usually be set automatically when you receive your first call.



## Language Setting

You can choose between 16 different languages including English and French. The default is American English (English 1).

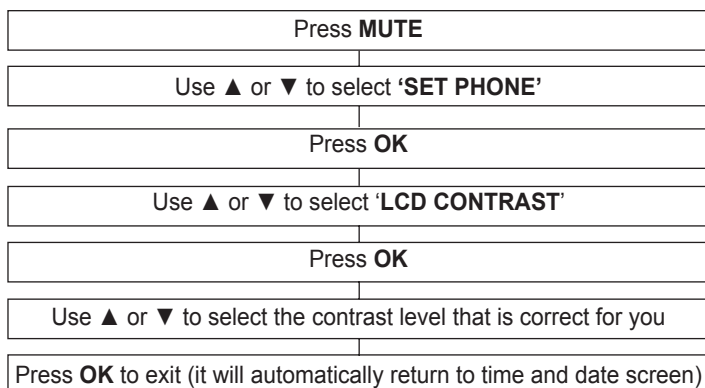
**Note:** Do not change to a language you cannot read or understand as it will be difficult to return to a language on screen that you do understand!



# SETTINGS

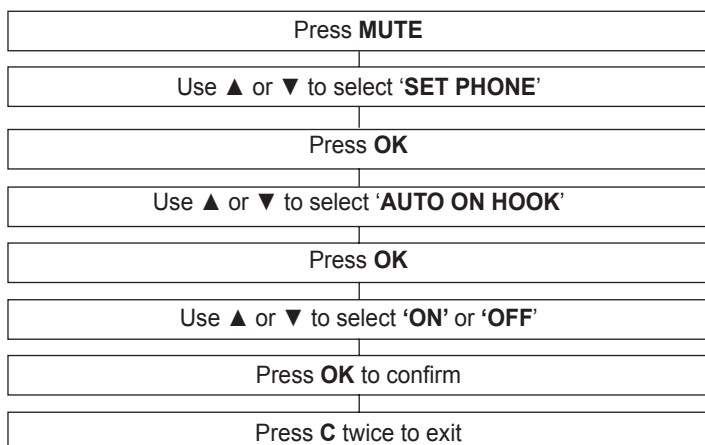
## Screen Contrast Adjustment

Your screen has a backlight that automatically switches off after 15 seconds of inactivity. To decrease or increase the contrast of the backlight:



## Auto On Hook

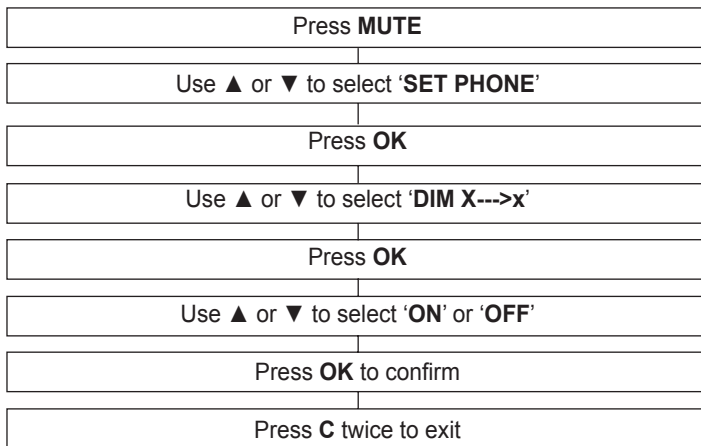
When this feature is ON, if you leave the telephone off the hook by mistake, the AMPLI600 will automatically disconnect the line after 5-8 minutes and your telephone will be ready to take another incoming call.



# SETTINGS

## Auto Screen Sizing –DIM:X-->x

The phone can show a maximum of 8 digits at full size. You can choose to see the complete number (up to a maximum of 18 digits) by selecting 'Auto Screen Sizing'. When activated, the phone will display at full size but automatically switch to display small numbers when there is a number with more than 8 digits. The default on arrival is activated. However, if you ever need to change this setting, see below:

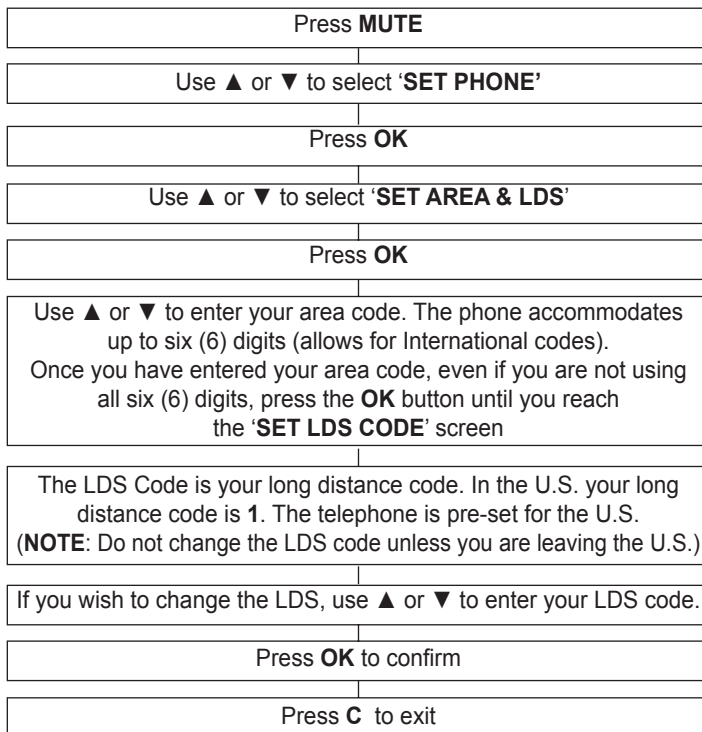




# SETTINGS

## Area and Long Distance Code Setting

When you use your phone for the first time or if you have moved to a different area code, you need to enter your area code into the phone. This assures that when dialing a call out of memory or your phonebook, the number is formatted properly. To set your area code & LDS Code:



# USING THE TELEPHONE

## Answering A Call

During an incoming call, your phone will ring and then the number and/or the name of the caller will be displayed on the screen, if you have subscribed to a Caller Display service.

### Using the handset

- Lift the handset and speak.
- To end the call, replace the handset.

### Hands free

- Your Ampli600 allows you to speak hands free. When the phone rings, press **SPKR**. The caller's voice will be heard through the loudspeaker and they will hear your voice via the microphone near the **SPKR** button. The speakerphone symbol will appear on the display.
- To end the call, press **SPKR** again.

### Using the inductive coupler for hearing aids

- Turn your hearing aid to the 'T' setting.
- Use the phone handset as usual but the inductive coupler will feed the incoming call directly into your hearing aid.

**Note:** users of digital hearing aids must make sure their aids have been programmed for use with the 'T' setting.

## Making A Call

### Using the handset

- Lift the handset and when you hear the dialling tone, dial the number on the keypad.
- To end the call, replace the handset.

### Pre-dialling

- Key in the required number without lifting the handset.
- Use the **C** key if necessary to cancel and correct a wrong digit.
- Lift the handset and the number will be automatically dialled.
- To end the call, replace the handset.

# USING THE TELEPHONE

## Hands free

- Key in the required number without lifting the handset.
- Use the **C** key if necessary to cancel and correct a wrong digit.
- Press **SPKR** and the number will be automatically dialed. The speakerphone symbol will appear on the display.
- When the call is answered, simply speak into the microphone located on the base
- You can adjust the speaker level with the slide button located on the left side of your telephone.
- To end the call, press the hands free button again.

## Switching between Speakerphone and Handset

To stop using speakerphone during a call, simply lift the handset.

To activate speakerphone during a call, press **SPKR** and replace the headset on the cradle at the same time

Hands free calls can also be made using an optional headset –see Optional Accessories chapter

## Call Time Counter

The call time counter will be displayed a few seconds after the phone number is connected and starts ringing.

To stop the time counter, press **C**

If you press **C** twice, the time counter will be reset to 0.

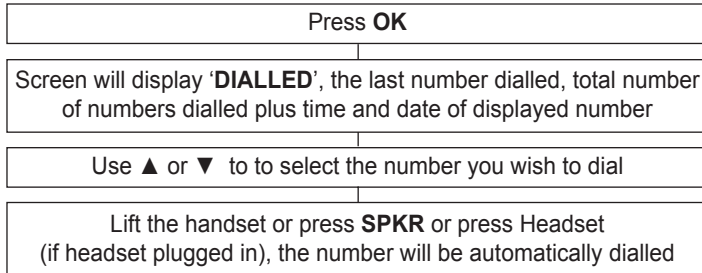
## Last Number Redial

Lift the handset or press <b>SPKR</b> or press Headset (if headset plugged in)
Await the dial tone and press <b>REDIAL</b>
The previously dialed number will be automatically redialled

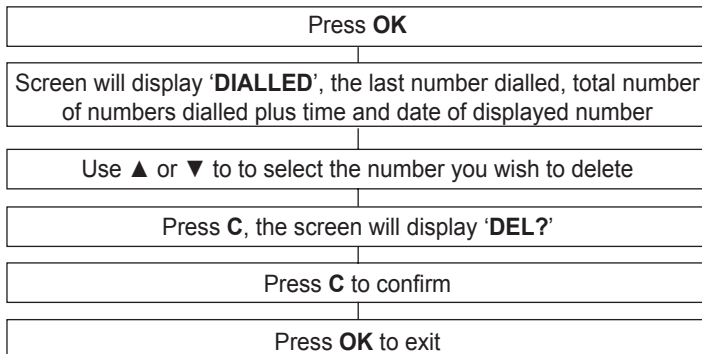
# USING THE TELEPHONE

## Recalling Recent Numbers

You can call back any of the last 30 numbers dialed

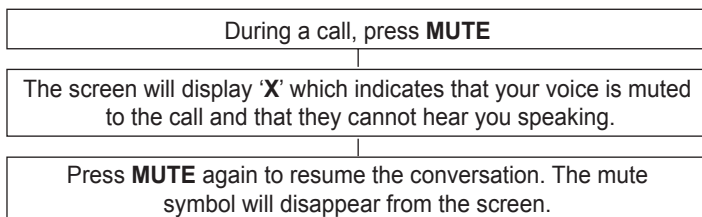


## Deleting Recent Numbers



## Mute Function

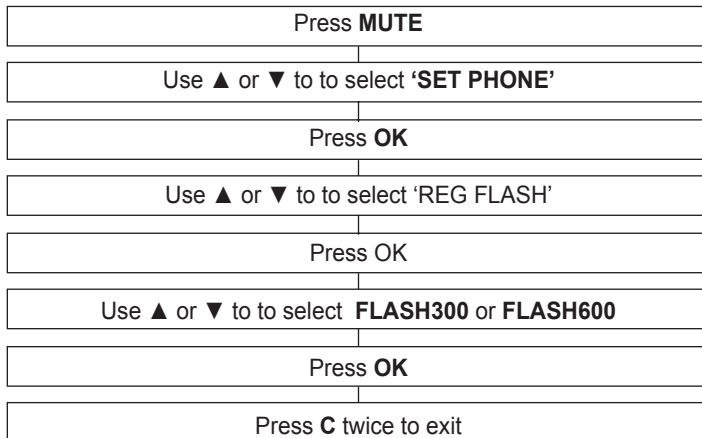
If you wish, you can speak privately to someone else in the room without your caller overhearing. You will still be able to hear the caller but they cannot hear you during the mute operation.



# USING THE TELEPHONE

## Flash

This is used with the new services provided on digital exchanges e.g. the flash button can be used to disconnect a call and re-establish a dial tone or switch to another caller when using services such as Call Waiting. For details please contact your network operator.



Default in US.: 600ms

# USING THE TELEPHONE

## One Touch Memory Keys

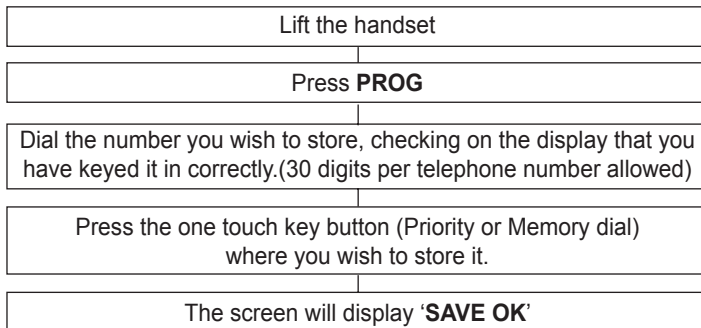
Your phone has a total of 11 one-touch memory keys.

The 3 priority P1, P2, P3 memories allow you to store priority numbers in case of emergencies, such as:

- Local police station,
- Your doctor
- Your neighbour

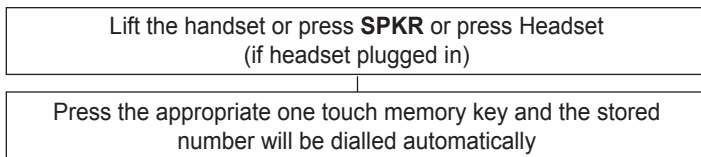
There are also 8 one-touch memories for frequently used numbers.

### **To store a number**



**Note:** Numbers will be lost after a few hours if you disconnect your phone.

### **Dialling stored Numbers**



There is an index card located under the base of your phone for you to make a list of which numbers are stored under which one touch memory key.

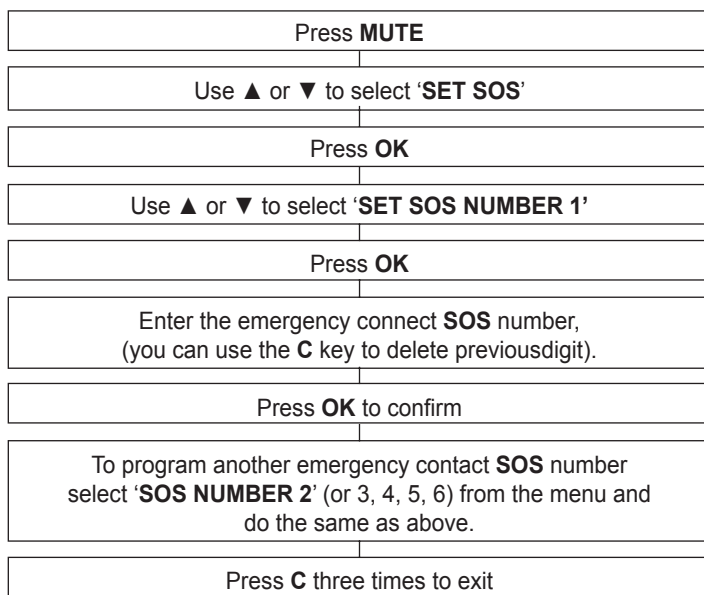
# EMERGENCY CONTACT

If there is an emergency and you require help, the AMPLI600 allows you to call for help effortlessly. In order for this facility to work, you must preset your emergency contact SOS numbers (up to 6 telephone numbers) and record an emergency message that will be heard by the people you call.

The AMPLI600 can hold up to 6 emergency contact SOS telephone numbers (18 digits per telephone number). Ensure that you have discussed and agreed that you can use people's telephone number as an emergency contact SOS number. Good examples of telephone numbers to use would be those of relatives, neighbours or friends. The friend, relative or neighbour you choose must have a touchtone phone service and a phone that will generate touch-tone codes. Do not use the emergency services as emergency contact SOS numbers.

**Note:** We suggest that both the Remote Audio Monitoring & Auto On Hook features of the AMPLI600 are ON to ensure the Emergency Contact Feature works correctly.

## Create Emergency Contact SOS Numbers



# EMERGENCY CONTACT

In order to change an emergency contact SOS number simply do as above but select the emergency contact SOS number you wish to change from the menu then type over the existing number.

**NOTE:** If you only want to program one phone number, you should store this number in all six of the memory locations

## Create the Emergency SOS Message

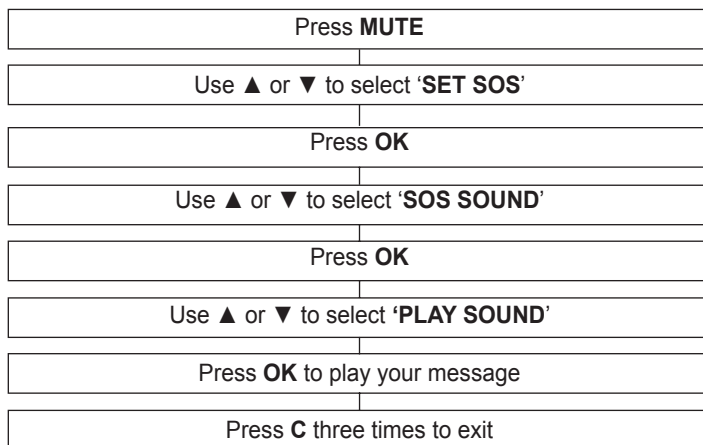
This is the message that the emergency contact will hear if the call is answered. The message can be up to 10 seconds long.

Press <b>MUTE</b>
Use ▲ or ▼ to select ' <b>SET SOS</b> '
Press <b>OK</b>
Use ▲ or ▼ to select ' <b>SOS SOUND</b> '
Press <b>OK</b>
Record your emergency contact <b>SOS</b> message by speaking clearly into the speakerphone. You must be less than 1 ft away from the phone. The message can be up to 10 seconds long. <i>A good example of a message would be: 'This is Mrs. Doppler. I have a problem, please press any key on your keypad to talk and listen.'</i>
Press <b>OK</b> to stop recording
Press <b>C</b> three times to exit



# EMERGENCY CONTACT

## Play the Emergency SOS Message



## Using the Emergency Contact Telephone

Once the Emergency Contact SOS numbers and the emergency message have been created and stored, this function is ready for use. Simply press the red Emergency button on the remote band or telephone base. Once pressed, the AMPLI600 will automatically dial your emergency contact SOS numbers starting with number 1. If this number is busy or nobody answers within 30 seconds, the AMPLI600 will dial the second emergency contact SOS number. This process will continue until all 6 numbers have been dialed twice unless someone picks up the call. When a person answers the emergency call, they will hear the emergency message. The person must press one of the keypad keys (0-9, \* or #) to confirm that the emergency contact SOS message has been received and this will also stop the AMPLI600 from dialling the next number. The AMPLI600 will then turn on the speakerphone automatically allowing you to speak to the emergency SOS contact.

# EMERGENCY CONTACT

## Testing the Remote Band

You should test the emergency contact button on your remote band at least once a month.

**Note:** You must warn your emergency SOS contacts that you are about to do this.

If the remote band does not work well from locations in which it has worked before, replace the battery immediately (see below) and check that the phone's antenna is positioned correctly.

## Change the Remote Band Battery

Lift the remote band and unscrew the three small screws found on the base. Lift the cover to find the battery. Replace with 1 alkaline "23A" 12V size cigarette lighter battery. Take note and insert with the correct polarity. Replace the cover

## Cancel an Emergency Contact SOS Call

In cases of a false alarm, you can press the X button on the remote band or STOP button on the phone base to deactivate the emergency contact SOS function.

## Remote Audio Monitoring

By giving an emergency contact a Monitor Access Code to your telephone, it allows them to call and speak to you without you having to pick up the phone as they can switch on the speakerphone remotely. This may be useful for them if a situation arises where they have become worried about

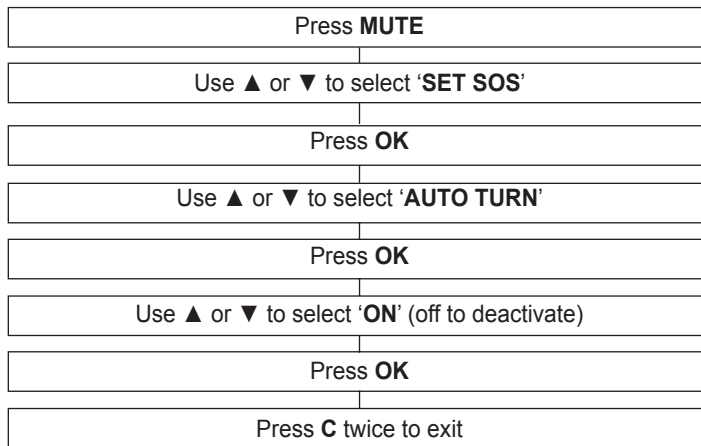
# REMOTE MONITORING

you or after they have called for help.

**IMPORTANT:** This feature will not work with telephones attached to answering machines or using voice mail services.

All answering machine or systems connected to the same phone number as the AMPLI600 must be unplugged or deactivated.

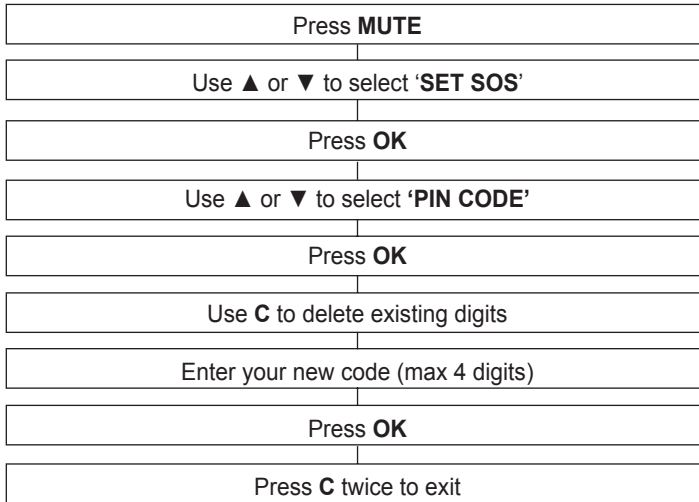
## Activate Remote Audio Monitoring



# REMOTE MONITORING

## Setting the Remote Audio Monitoring Access PIN Code

The speakerphone will identify the PIN number for Remote Audio Monitoring. The Access PIN code is factory preset to the sequence 1234. It can be changed as follows:



## Using Remote Audio Monitoring

These are instructions for your remote emergency contact caller. Ensure you provide them with the remote PIN code!

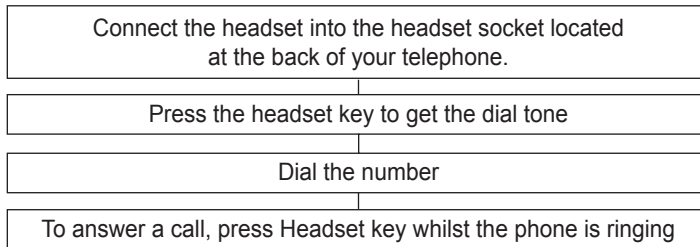
1. Dial as if it was a regular phone call. You will hear a “beep” after 10 dialing tones.
2. You will have 10 seconds to enter the Remote Audio Monitor Access PIN Code on your keypad (the access code is 1234 unless it has been changed). This turns on the speakerphone of the AMPLI600 phone and allows you to listen in and have a two-way conversation.
3. Every 2 minutes another “beep” will be audible and you will need to press any of the 0-9 keys to continue; otherwise the AMPLI600 will hang up.

# OPTIONAL ACCESSORIES

## Headset

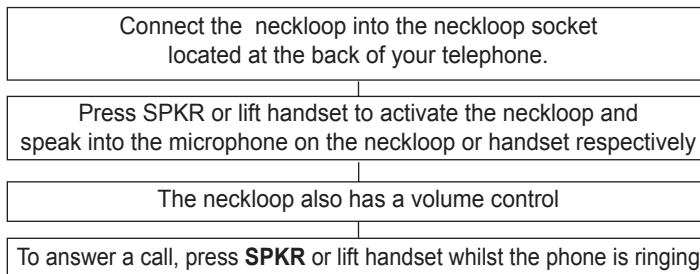
You can also use your Ampli600 in hands free mode with an optional headset, this is ideal for use with a computer screen.

### To use the headset



You can adjust the volume and tone level of calls received with the VOLUME and TONE slide buttons located on the top of the phone (if function is active) and the sending level with the 3 position switch located on the right side.

## Neckloop



**Note:** The Ampli600 must be connected to the mains in order to use a neck loop.

# OPTIONAL ACCESSORIES

## Shaker

If you would like to be alerted to incoming phone calls by a vibrating shaker, you can use an optional shaker.

Connect the shaker into the shaker socket located at the back of your phone. When an incoming call is received, the shaker will be activated and vibrate while the phone rings.

One of the shaker settings must be selected, using the 3 position switch located on the right side of the phone.

(See Settings chapter)

**For these optional accessories , consult the retailer ( see contact details at the end of this manual)**

# VOLUME AND TONE

## Sending Level Adjustment

If your voice is quiet or the person you have called has difficulty hearing, you can increase the sending level volume with the switch located on the right side. You can also decrease the sending volume if required. There are three levels, Min, Normal and Max (outgoing volume up to 12dB)

## Receiving Volume and Tone Adjustment

You can increase the receiving volume and adjust the receiving tone according to your own hearing requirements. The **AMPLI** button allows extra receiving and tone functions to be activated during the conversation in an ad hoc fashion. When the function is activated, the red light to the left of the button is lit. Use the **TONE** and **VOLUME** slider buttons to adjust the level according to your own hearing requirements. When **AMPLI** is on, the receiving volume adjustment is 15- 30dB. The tone control allows you to either boost low or high frequency range. When **AMPLI** is off, the receiving volume adjustment is 0 - 15dB. The tone control cannot be used.

When the call is finished, the telephone will reset to standard mode i.e. **AMPLI** turned off.

## **Extra Volume Adjustment Switch**

In order to override the standard setting i.e. **AMPLI** switched off, turn the extra volume adjustment switch, located on the rear panel of the telephone, to On. (use the tip of a pencil or small screwdriver if necessary).

**ON:** When the switch is ON, the extra receiving volume and tone functions are automatically activated each time you use the phone. You do not need to use the **AMPLI** button. (during any call, you can temporarily switch off and on the extra volume override by pressing the **AMPLI** button.)

**OFF:** When the switch is switched OFF, you will need to activate the function by pressing the **AMPLI** button in order to get use of the extra volume and tone functions.

This override is useful if the person using the telephone will always need the amplification setting.

# VOLUME AND TONE

## Handset Amplifier

In both cases, you can also boost the reception volume by an extra 12 dB by holding down the handset amplifier button located on the handset.

**Note:** The button must be released while talking or it will act as a mute button

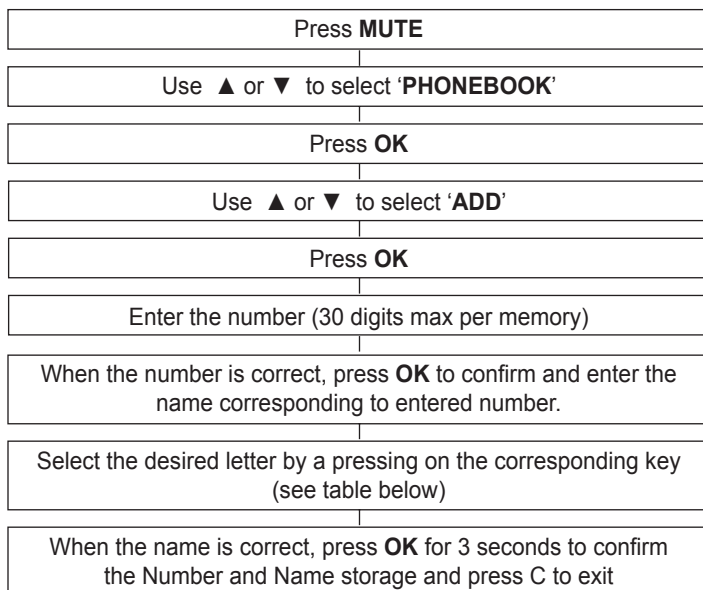
**Caution:** Exposure to high amplification levels to people without hearing loss may cause damage to hearing.



# PHONEBOOK

## Create a Phonebook Entry

You can store 99 entries into the phone book with the name and phone numbers of your correspondent.



You can use this table or the letters printed on the keypad to help you create a phone book entry.

### **Key Characters**

1	1. ? - " ' < 1
2	ABCabc2ÆØ
3	DEFdef3 4 GHIghi4
5	J K L j k l 5
6	MNOmno6ÖØ
7	P Q R S p q r s 7
8	T U V t u v 8 U
9	WXYZwxyz9
10	0+&@/\$%

# PHONEBOOK

Example: To input the letter 'b' press the **2** key 5 times. The letter 'b' will show in the display

To insert a 'space', press on the **OK** key twice.

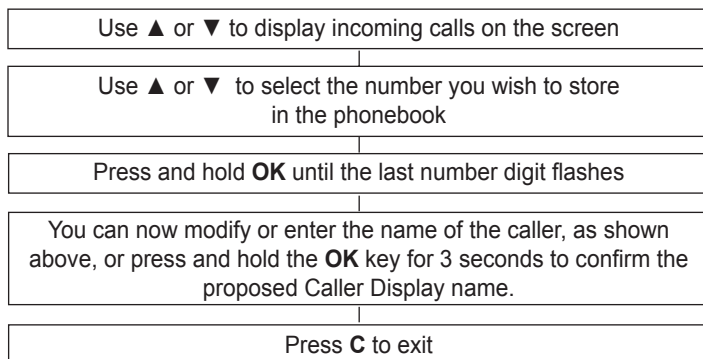
If the next letter is the same as the previous letter (or located on the same key), press first on the **OK** key to move and select the desired letter.

Use the **C** key to delete a wrong number or letter.

**Note** : If you wish to insert a pause in the stored number, press the **REDIAL** key whilst entering (a P will be displayed on the screen).

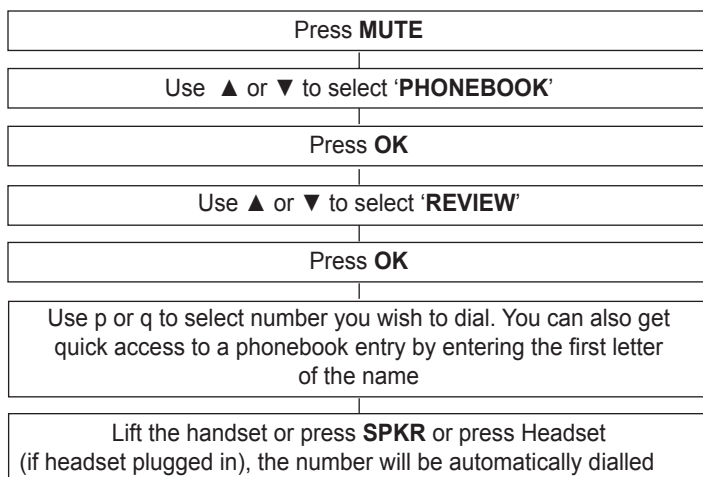
## Create an Entry from the Caller Display Log

You can store 99 entries into the phone book with the name and phone numbers of your correspondent.

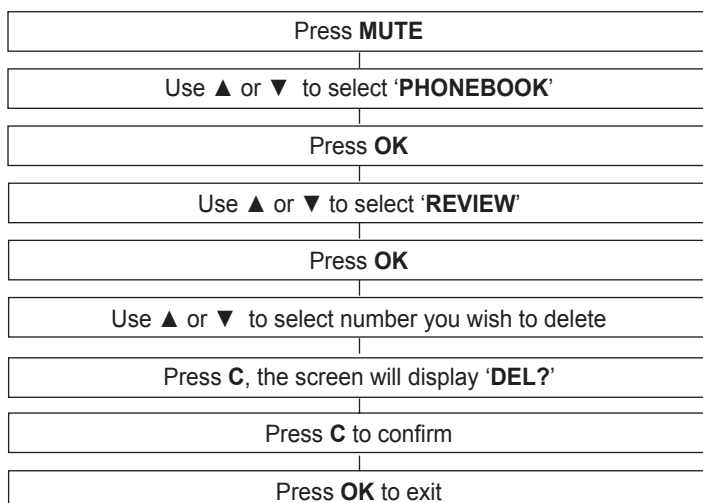


# PHONEBOOK

## Make a call from a Phonebook Entry

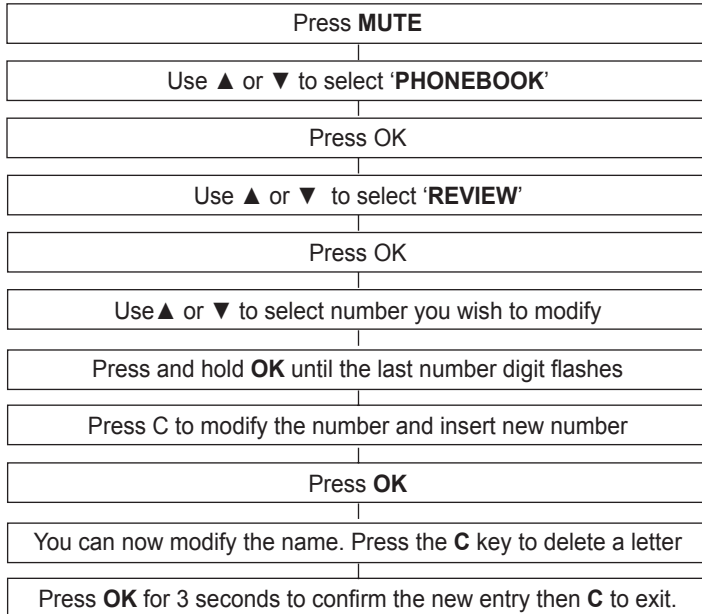


## Delete a Phonebook Entry



# PHONEBOOK

## Modify a Phonebook Entry



# CALLER DISPLAY

The features described in this section are only available if you subscribe to a Caller Display service from your network provider.

Caller Display means you can see who is calling on your LCD display (provided the number is not withheld, unavailable or is an international call). When your telephone rings, the time, date, the caller's phone number and name and a count number (1-99) is displayed on the LCD display. The most recent call will have the highest count.

Every received call that is not answered is stored in the call log and the new calls count together with total calls count displayed on the standby screen increases by one. The LCD display will return to standby 10 seconds after the last ringing burst if the call is not answered.

This new call will also activate the new call indicator to blink. This will continue to blink until the new calls are reviewed and saved/deleted in the call log.

**Note:** Area code and LDS code must be set correctly (see Settings chapter) for the telephone to recognize and dial calls from the Caller Display log.

If the caller does not wish to show his phone number or his name, the screen will display '**PRIVATE NAME**' or '**PRIVATE CALLER**'. depending on whether simply name or name and number are being withheld. If '**UNKNOWN NAME**' or '**UNKNOWN CALLER**' are displayed it means the telephone company does have information about either the name or the name and telephone number.

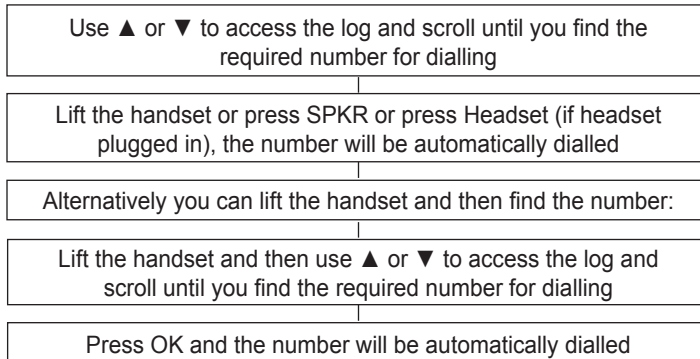
If the number is unknown from the telephone centre (international incoming call for example), the screen will display '**OUT OF AREA**'.

To review the new calls, use the ▲ or ▼ keys. When all new calls have been reviewed, the new call LED will disappear and the screen will come back to idle state after a few seconds. The total number of incoming call entries on the incoming call log will still be displayed on the screen. When the incoming call log is empty (if records have been deleted for example) the screen will display '00'.

# CALLER DISPLAY

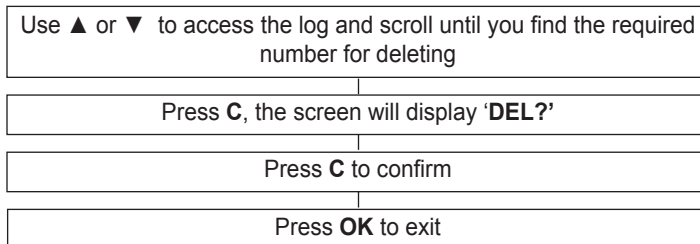
## Use a Number from the Caller Display Log

There are two ways to use numbers from the call log. Firstly, find the number and then lift the handset:



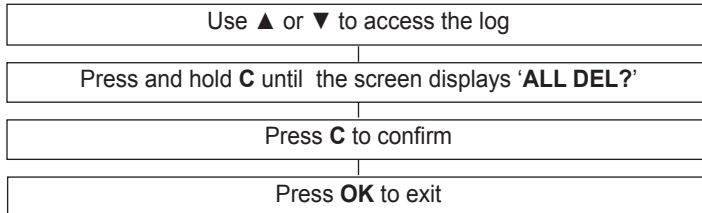
**Note:** You cannot use either of these methods to recall a number that displays **PRIVATE** or **OUT OF AREA**.

## Delete a Number from the Caller Display Log



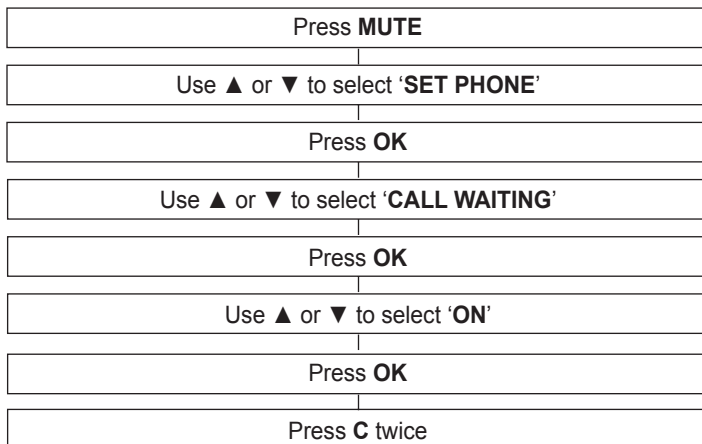
# CALLER DISPLAY

## Delete all Numbers from the Caller Display Log



## Call Waiting

With this service, you are made aware that a new call is coming through when you are in conversation. You can take this call and switch between callers. To use this feature, you must have subscribed to this service with your network provider.



# CALLER DISPLAY

## Call Waiting in Practice

When you are in conversation with caller no.1, their name and number will be displayed on the screen.

A beep tone will be heard when a second call is incoming and their name and number will be displayed on the screen. If you chose to answer the call, press **FLASH** or the phone hook button to transfer.

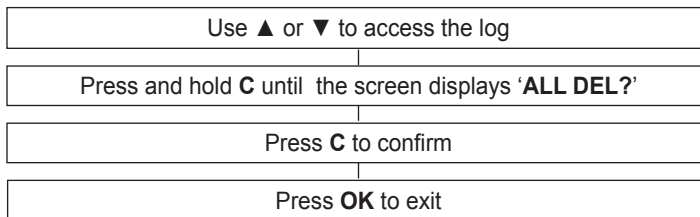
**Note** : If you don't answer the second call, the number will be recorded into the incoming call log and you will be able to call them back later. For more information about subscribing to Call Waiting, contact your network provider.



## NEW CALL/MESSAGE LED

The red LED on the front of the phone will flash to indicate missed calls. To cancel the flashing light, review your new calls. Simply use ▲ or ▼ to access the log and scroll through all the new calls.

Alternatively, you can delete the log of unreviewed calls



If you do not subscribe to caller display or message waiting service simply press ▲ or ▼ once.

To turn off this feature, set the 'MSG' switch on the base of the phone to 'OFF'. New calls will still be indicated with 'N' on the screen but the LED will not flash.

### Message Waiting LED

If you are connected to certain type of switchboards, you may get a message waiting/voicemail service. '**MSG WAITING**' will be displayed on screen and the red **LED** will be lit continuously. You must retrieve your message in order to turn the red light off.

# TROUBLESHOOTING

## **No display**

- Make sure that the power adaptor is plugged in correctly and is not damaged
- Make sure the batteries are inserted correctly
- Make sure that the batteries are fully charged

## **Telephone does not ring**

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line
- Check that the button ringer on the right side is not set to OFF position.
- Check that the phone is in the ON HOOK position

## **No dial tone**

- Make sure that the telephone line cord is plugged in correctly and is not damaged
- Connect another telephone to the telephone PTT socket or move your telephone to another socket to track if the failure is coming from your telephone or your PTT socket
- There may be too many communication devices connected to a single telephone line e.g. another telephone, modem or facsimile machine. Contact your network provider for help in calculating the limit for your home or business line

## **No number is displayed when the telephone rings:**

- Please contact your telephone network provider to obtain the caller display service or ensure that it has been activated if you have subscribed already
- Even if you have subscribed to caller display, if the caller does not want to show their number, the display will show Private number or if the

# TROUBLESHOOTING

call is from an area not providing caller display, Unavailable number will be displayed

- It could be a call from a PBX. Caller display may not work properly if the telephone is connected to a PBX

## **No response on LCD display**

- If you have experienced a power failure the batteries may become weak. If the power is restored and the LCD display still does not respond then replace the batteries with new ones.

## **No Strobe Ringer and/or bed shaker will not activate**

- Make sure the strobe and/or shaker switch is turned "ON"
- Make sure the Bed Shaker is plugged in correctly

## **No amplification**

1. Check to see if the AMPLI amplify button is "ON". You should see the red light

## **There is Interference on the line**

- A filter may be required for homes with DSL line.

## **There is a red light that continues to flash.**

- You have un-reviewed Caller ID / Call Waiting information or missed a call.

## **No Numbers in memory**

- No number stored in that memory button.
- If your phone has been disconnected for a few hours the numbers stored will be lost.

## **Emergency Connect button is not working**

- There may be a phone off the hook somewhere in your home.
- Check the Auto On Hook Feature
- The remote band's battery is low or is not installed properly.
- Check the antenna on base.

# SAFETY INFORMATION

## General

Only use the correct authorised power supply with the product.

Do not open the unit (except to replace the batteries). Contact the helpline for all repairs.

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of toxic chemicals.

## Cleaning

Clean the telephone with a soft cloth. Keep the base and handset charging contacts clean. Never use polishes or cleaning agents - they could damage the finish or the electrics inside.

## Environmental

Do not expose to direct sunlight.

Always ensure there is a free flow of air over the surfaces of the telephone.

Do not place any part of your product in water and do not use it in damp or humid conditions e.g. bathrooms.

Do not expose your product to fire or other hazardous conditions.

Unplug your phone from the telephone socket during thunderstorms because it could damage your telephone. Your guarantee does not cover thunderstorm damage.

Do not use the telephone if there is a gas leak. Any spark that might be created by the electrical contacts found in the telephone could ignite a large amount of leaking gas.

The telephone is designed for working within a temperature range of 5°C to 45°C.

## REGULATORY COMPLIANCE

- This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.
- All applicable certification jacks Universal Service Order Codes (USOC) for the equipment is provided (i.e. RJ11C) in the package with each piece of approved terminal equipment.
- A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirement adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.
- The REN is useful to determine the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the REN's of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area.
- If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your rights to file a complaint with the FCC if you believe it is necessary.
- The telephone company may make changes in its facilities, equipment, operation or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.
- This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. This equipment is hearing aid compatible.

**Warning:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## REGULATORY COMPLIANCE

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

- If trouble is experienced with this equipment, for repair or warranty information, please contact our customer service staff at: 248-577-5400

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

- Please follow instructions for repairing if any; otherwise do not alter or repair any part of device except as specified.

**Opening the equipment or any attempt to perform repairs will void the warranty. For service or repairs, call 248-577-5400**

- Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation for information.

- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this telephone equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

- This equipment is hearing aid compatible.

# GUARANTEE

Sonic Alert warrants the phone against any defect in materials or workmanship for the period of one year from the date of purchase.

Should you experience a problem, contact our customer service department

Be sure to save your sales receipt as proof of purchase date should you need warranty service.

Within a period of one year from purchase date, Sonic Alert will repair or replace (our discretion) your phone at no cost, if a defect in materials or workmanship is found. If we elect to replace your phone, we may replace it with a new or reconditioned product of the same or similar design.

Repair or replacement will be warranted for a period of 90 days or the original time on the original warranty, whichever is longer.

The warranty does not cover accidents, negligence or breakage to any parts. This includes shipping damage, failure to follow instructions, misuse, fire, floods, use of incompatible accessories, Acts of God or failure in your phone service carrier's line service. The product must not be tampered with or taken apart by anyone who is not an authorized

Sonic Alert representative. Tampering with the phone will void ant written or implied warranties

Sonic Alert shall not be responsible for loss of time, inconvenience, property damage caused by your phone or any other accidental or consequential damages

Warranty service is available only with proof of purchase.

# GUARANTEE

Simply send the Ampli600 (postpaid) and a copy of your sales slip as proof of purchase to:

Sonic Alert Inc., 1050 E. Maple Road, Troy MI 48083

**IMPORTANT : YOUR RECEIPT IS PART OF YOUR WARRANTY AND MUST BE RETAINED AND PRODUCED IN THE EVENT OF A WARRANTY CLAIM**

## **SonicAlert**

1050 East Maple Rd.

Troy, MI 48083

Ph: 248577 5400

Fax: 248-577-5433

[www.sonicalert.com](http://www.sonicalert.com)