

LS&S, LLC

145 River Rock Dr.
Buffalo, NY 14207-2172

(Voice) 1-800-468-4789

(TDD/TTY) 1-866-317-8533

(Fax) 1-877-498-1482

Thank you for your order!

PRODUCT RETURN CONDITIONS / INSTRUCTIONS

1. Contact LS&S IMMEDIATELY if your package arrives damaged.
2. Please call for a return authorization BEFORE mailing or processing may be delayed.
3. Returns must be made within 30 days of the original purchase date. No returns for refunds or exchanges will be accepted after 30 days of the original purchase date. Shipping & Handling are NOT refundable.
4. Special orders are not returnable.
5. Returned products must be in resalable condition and in their original packaging. Products that are not returned in original packaging will be charged a restocking fee.
6. U.S. Health Department regulations prohibit returns if items are used on the body. For example: Blood pressure monitors, blood glucose monitors, thermometers, drug dispensers, syringe magnifiers and holders, manicuring items, etc.
7. Please complete the return form below and indicate the reason for the return. Request either credit, refund, replacement or exchange.

Date:	Customer Number:	Invoice / PO Number:		
Item Number	Quantity	Item Description	Price	Reason

Please Check One Option:

- Replace with an identical item
 Credit my card or send me a check refund based on my original order
 Please exchange my original products for the following products:

Item Number	Quantity	Item Description	Price	Comments

- A check is enclosed to cover the cost differences of the new item and shipping
 Please charge my credit card for the additional charges as follows:
 Visa MasterCard American Express Discover

Card Number:	Expiration Date
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Name: _____

Address: _____

Phone: _____



Returns Department
LS&S LLC
145 River Rock Dr.
Buffalo, NY 14207-2172

RA # _____